



High Mill
Terms and conditions

1. When booking, 30% of the total charge is payable as a deposit, receipt of which will confirm the booking. Payment of the deposit means you and all members of your party agree to our terms and conditions.
2. Balance becomes payable 8 weeks before arrival day.
3. Bookings made within 8 weeks of arrival date must be accompanied by full payment.
4. In the event of cancellation, please telephone immediately, when every effort will be made to re-let. If we are unable to re-let the house you will be liable for the full amount of the booking. If the house is re-let you will receive a refund less 10% of full amount, for administration.
You are strongly advised to take out holiday cancellation insurance.
5. The number of people occupying the house **MUST NOT EXCEED** those booked. The proprietors must be made aware of any changes to the composition of your party, in writing, prior to your arrival. High Mill reserve the right to refuse entry to the entire party if this condition is not observed.
6. Bookings are from 3.30pm on the day of arrival to 10.00am on the day of departure. On departure please leave the property clean and tidy and in a similar condition as you found it on arrival.
7. The house is strictly `NO SMOKING`. This includes leaning out of a door or window to smoke.
8. Customer`s pets, or those of any visitors, are not permitted on the premises.
9. It is your responsibility to supervise children at all times when in garden area. This is due to the proximity of a working steam railway and the mill leat.
10. We can accept no liability for any accident, injury, loss or damage sustained by any resident, their accompanying friends and family, visitor`s vehicles or personal effects, however caused.
11. We ask that proper care is taken of the property. Accidental damage or breakages of a minor nature will not normally be charged but the occupier will be liable for any damage over £10.
12. There must be no burning of candles inside the property.
13. When you book online you will receive an automatic booking summary via email. However, no contract between us will arise until High Mill Pickering confirms the booking.